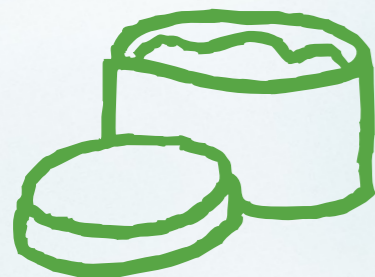



Products

We are one of the world's leading manufacturers of high-quality skin care products and have more than 130 years of experience in research and development. Based on this expertise we develop high quality, innovative products that our consumers trust all around the world. They are consistently aligned with our consumers' needs – and their sustainability is constantly being improved.



 Find Out More About Our Product Engagement



Our Measures in 2016

- Conducted cross-functional workshops to improve the sustainability profile of our products and achieve our product sustainability target 2020.
- Adopted evaluation criteria for the sustainability of raw materials to be considered in future product developments.
- Advanced the transition of palm (kernel) oil-based raw materials to certified sustainable sources (RSPO Mass-Balance approach).
- Implemented the RSPO multi-site Supply Chain Certification Standard (SCCS) for our production centers.
- Deployed the Supplier Code of Conduct (CoC) End-to-End management framework, including supplier audits to further mitigate responsible sourcing risks in our supply chain.
- Renewed membership of the "Roundtable on Sustainable Palm Oil" (RSPO) and of the "Forum for Sustainable Palm Oil" (FONAP).



Our Achievements in 2016

- Saved 50 tonnes of packaging material at our NIVEA, Atrix and Florena branded hand creams by using new, lighter tube caps.
- Achieved 30% transition to Mass-Balanced palm (kernel) oil-based raw materials and covered the remaining 70% by certificates.
- Obtained multi-site certification according to RSPO SCCS for our global production centers.
- Almost 90% of global procurement expenditure is covered via a signed CoC for Suppliers.
- Performed 100% initial risk profiling on 25,000 suppliers, and further comprehensive assessments for 126 suppliers which includes Self-Assessment Questionnaire (SAQ) and responsible sourcing audits.
- Engaged our suppliers in the implementation of additional FONAP criteria for palm (kernel) oil-based raw materials.



Our Next Steps

- Continue to advance the transition of major palm (kernel) oil-based raw materials to certified sustainable sources (RSPO Mass-Balance approach).
- Conduct the surveillance audit to retain RSPO SCCS.
- Further drive the Supplier CoC End-to-End management framework, including signed Supplier CoC coverage and further risk mitigations through audits.
- Develop detailed targets for the reduction of CO₂ emissions from raw materials and packaging (Scope 3).
- Accelerate engagement of our supplier base in product sustainability.